



## Mr. Abhishek - yadav

**Customer Support Engineer**

Phone **+918433117594**

Address **govind nagar nagla bhau firozabad**

Email **abhi119311@gmail.com**

Date Of Birth **07/07/2001**

To Be a Successful professional in a Respected Company and to achieve the objectives of the company with Honesty and Fairness and to Continuously Upgrade My Knowledge and Skills.

### **Skills**

- ~ Power point presentation
- ~ Cleanliness Consciousness
- ~ Keeping my desk paper / file free
- ~ Technical / professional knowledge
- ~ Quick learning of company's website
- ~ Communication
- ~ Ability to work under pressure
- ~ Decision Making
- ~ Time Management
- ~ Self-motivation
- ~ Conflict Resolution
- ~ Leadership
- ~ Adaptability
- ~ Teamwork
- ~ Creativity
- ~ Written + Verbal communicational skill
- ~ Enthusiastic
- ~ Flexible
- ~ Able to travel as per requirement
- ~ Well mannered
- ~ Well organized
- ~ Ability to multi-task
- ~ Attentive
- ~ Able to translate complex text into easily readable material
- ~ Responsible
- ~ Detail-Oriented
- ~ Loyal and Discreet
- ~ Solid Organizational ability
- ~ Co-operation and Co-ordination
- ~ Customer Service
- ~ Always answering telephone calls
- ~ Business story / Examples Collection and telling it
- ~ Read Body Language
- ~ Adaptive to Criticism / Feed back
- ~ Time Management

**Professional Summary** Dynamic and enthusiastic individual seeking to launch a career in Chat Support BPO. Leveraging excellent communication skills and a passion for customer satisfaction. Eager to contribute to a fast-paced team environment, adept at multitasking, problem-solving, and delivering exceptional service. Possesses a strong work ethic, quick learning ability, and a commitment to continuous self-improvement. Ready to apply theoretical knowledge gained through academic studies to real-world scenarios, while embracing opportunities for professional growth and development in the BPO industry.

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**Gender** Male

**Marital Status** Single

**Languages** English ( Reading, Writing, Speaking )

**Hobbies** Music (Listening)

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I, hereby declare that the details furnished above are true to the best of my knowledge and belief.

- Mr. Abhishek - yadav

Date :